

Infinuvo Hovo® Products Manufacturer Warranty Policy For USA Customer Only

Please register and submit it to your local customer service center. Metapo Inc. provides you, as the owner of this Infinuvo product, with the following Limited Warranty Policy applied to USA customer only.

One year Product Warranty:

Metapo warrants to the original purchaser of this Infinuvo product that the product is free from defects in original materials and workmanship for a period of up to one year from the date of initial purchase. This warranty is only valid if the product has been properly installed and is used in the way for which it is intended, and has received only factory-authorized repairs, servicing or alterations. This warranty is only valid if the product is purchased from authorized resellers/retailers. You can contact support.metapo.com to find out authorized resellers list.

Under-warranty products that meet these conditions and that function improperly will be repaired or replaced, at the discretion of Metapo.

Six months Battery Warranty:

Metapo warrants to the original purchaser of this Infinuvo product that the original batteries contained within this product will function for a period of six months. This warranty is only valid if the product has been properly installed and is used in the way of which it is intended, and has received only factory-authorized repairs, servicing, or alterations.

Under-warranty batteries that meet these conditions and that function improperly will be repaired or replaced, at the discretion of Metapo.

These warranties contain the sole express warranty of Metapo, which makes no other warranties, expressed or implied. These warranties are made in lieu of any implied warranties of merchantability or fitness for a particular purpose. These warranties give you specific legal rights. You may also have other rights, which vary from state to state.

WHEN YOU RETURN A INFINUVO HOVO PRODUCT OR BATTERY UNDER THIS WARRANTY, you must first obtain an RMA number by calling your local customer service center or support.metapo.com.

Metapo reserves the right to request that you submit a letter describing the circumstances under which the problem occurred and that you submit invoice, unit serial # and any other supporting evidence and documentation.

*** When returning an item for repair or service, shipping costs are always to be paid by the customer. Use the original package box to ship unit for service. However, based on the discretion of our support team, we will pay shipping fee if unit is defective upon first week of usage. We will pay shipping fee to return unit back to you. After one year warranty period, please contact your retailer where you buy extended warranty. We will not service unit for free after one year manufacturer warranty period.***